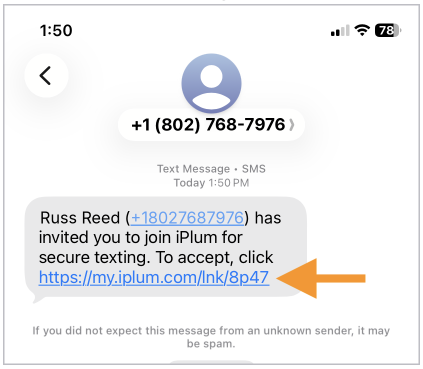
Getting Started with Free iPlum Secure Messaging

A step-by-step guide to setting up and using secure text messaging with your provider

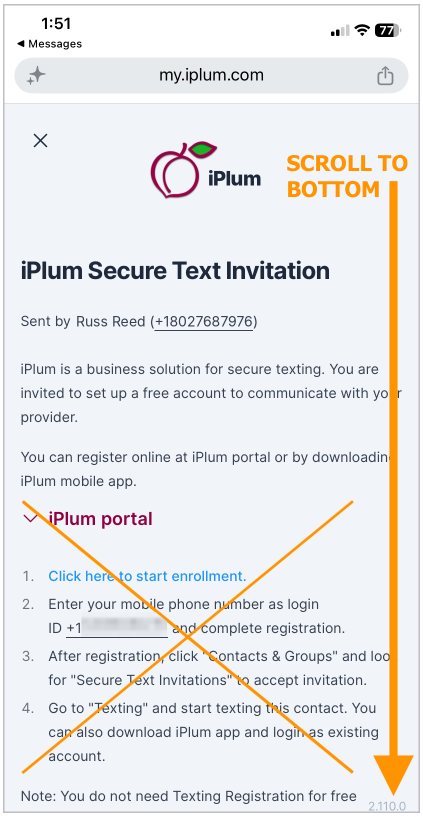
To help keep your information private, your provider uses iPlum for secure text messaging. You'll receive a text invitation with a link to accept it and create your free iPlum account. Setup takes just a few minutes, and the steps below will walk you through it.

Part 1: Setting Up Your Account

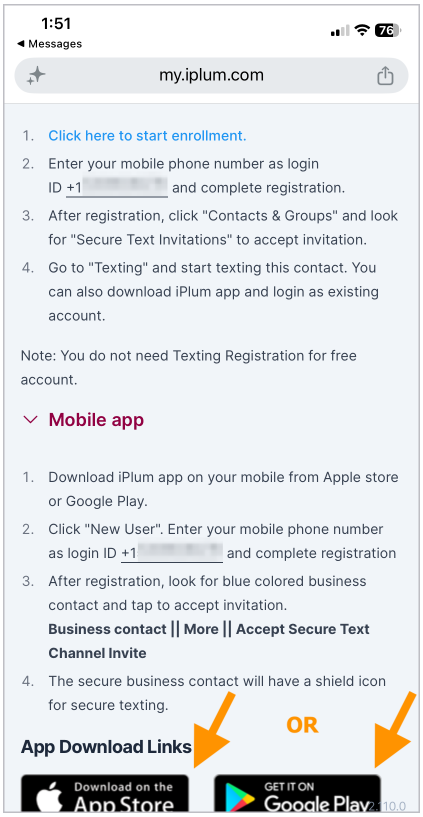
1. Open your invitation text and tap the link to accept.



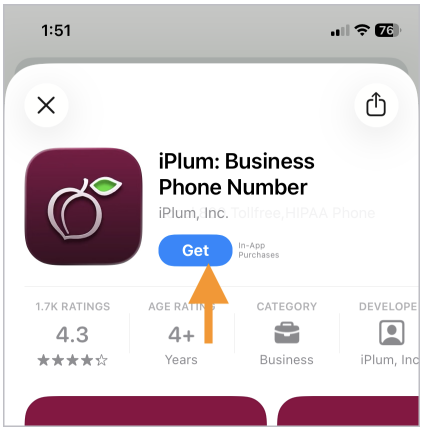
2. Scroll to the bottom of the page to find the iPlum app setup options. Skip all portal setup instructions.



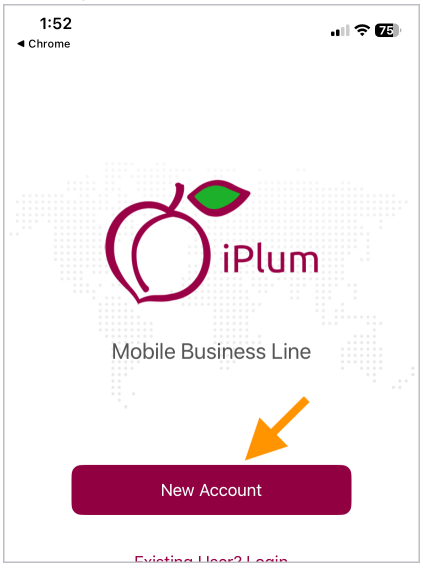
3. Tap the download link for your phone: **App Store** for iPhone or **Google Play** for Android.



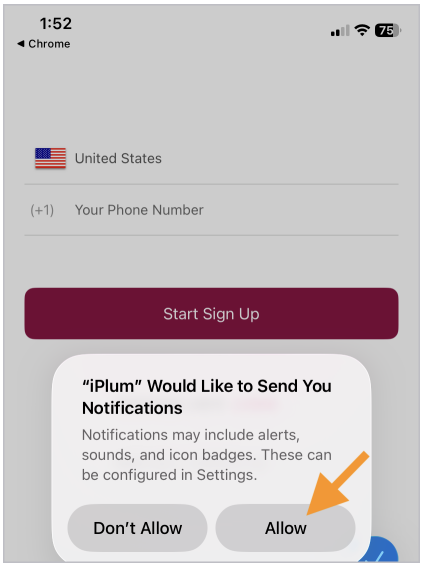
4. Your app store will open. Download the iPlum app, then open it.



5. Tap **New Account**.

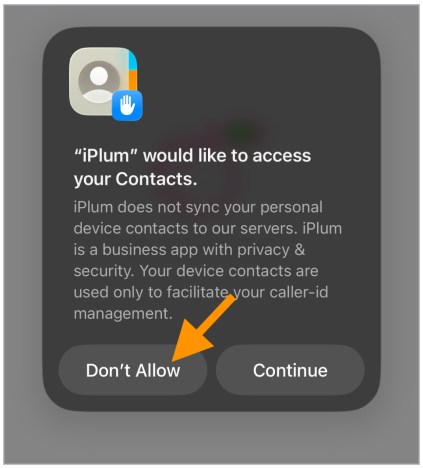


6. Tap **Allow** so iPlum can send you notifications.

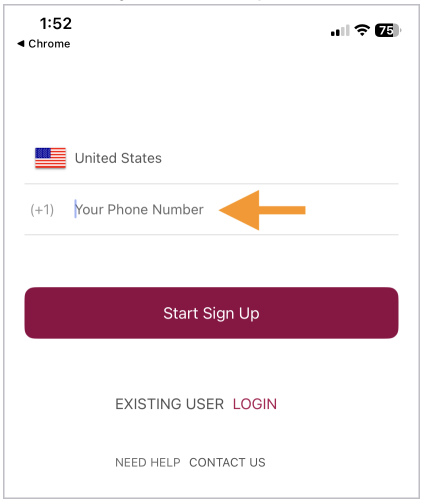


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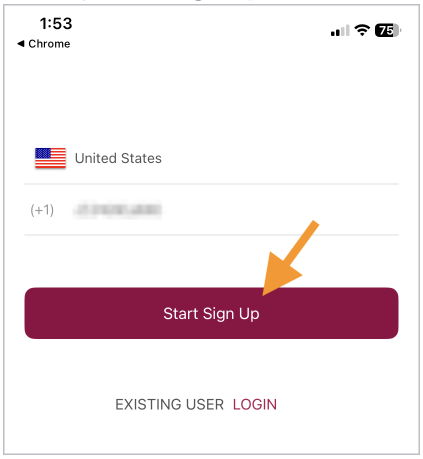
7. If iPlum asks to access your contacts, this isn't needed. Tap **Don't Allow**.



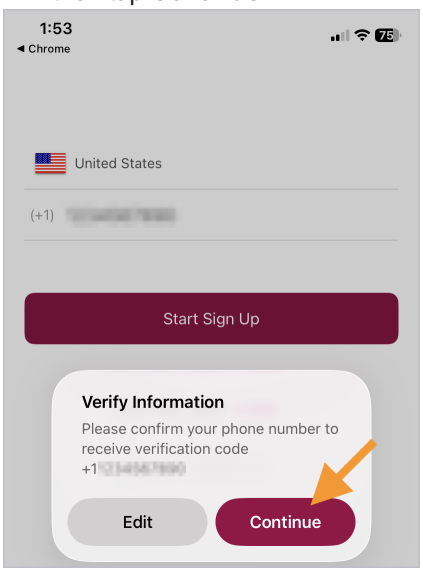
8. Enter your mobile phone number.



9. Tap **Start Sign Up**.



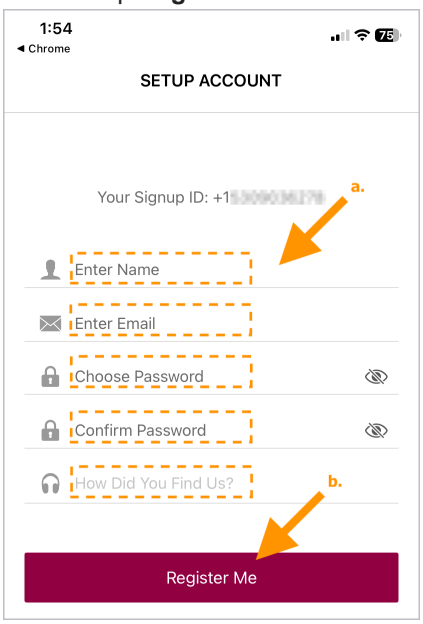
10. Check that your number is correct, then tap **Continue**.



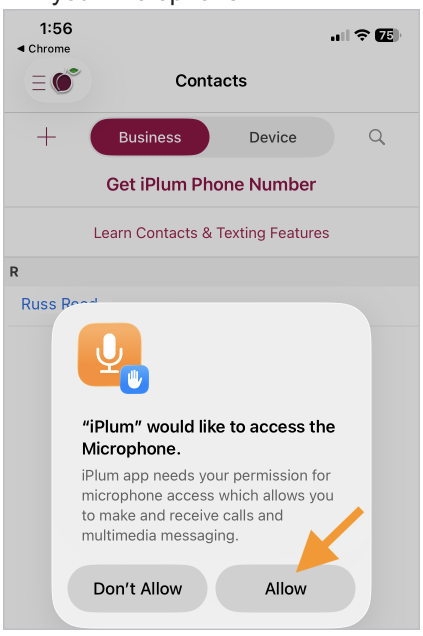
11. Set up your account:

a. Fill in the required account details.

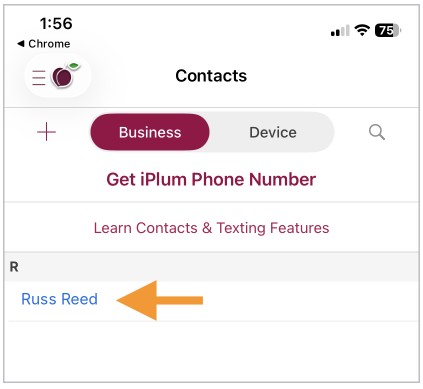
b. Tap **Register Me**.



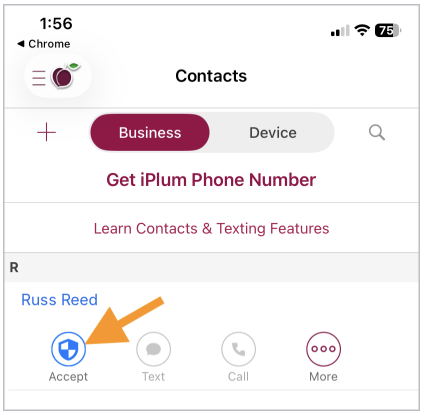
12. Tap **Allow** to give iPlum access to your microphone.



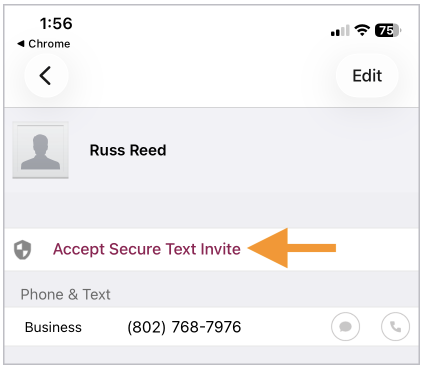
13. Tap your provider's name.



14. Tap the shield icon to accept the iPlum invitation.

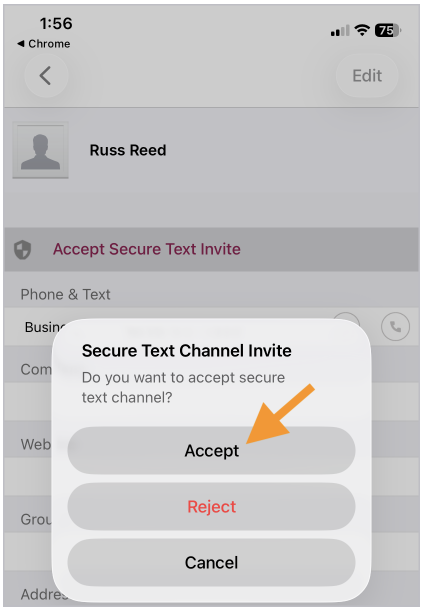


15. Tap **Accept Secure Text Invite**.



Internal

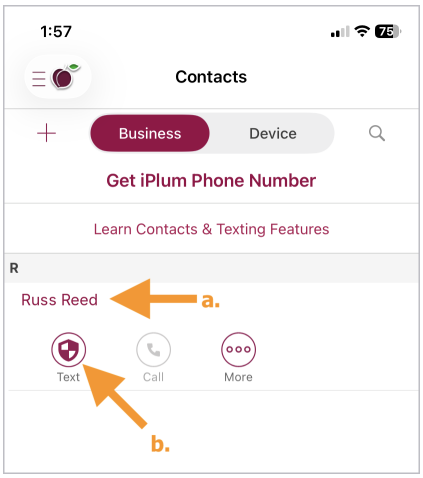
16. Tap **Accept**.



17. Open your secure message thread:

a. Tap your provider's name.

b. Tap the shield icon labeled **Text**.



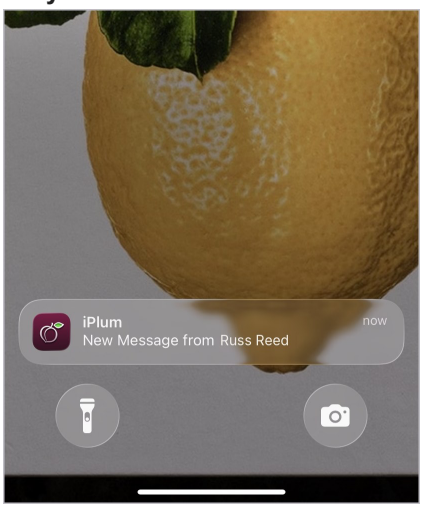
You're all set!

Setup only needs to be done once. From here on, you and your provider can message each other securely through the iPlum app.

Part 2: Sending and Receiving Secure Messages

Once you're set up, all secure messages from your provider, and the notifications that go with them, will come through the iPlum app. Here's what a new-message notification looks like:

On your lock screen

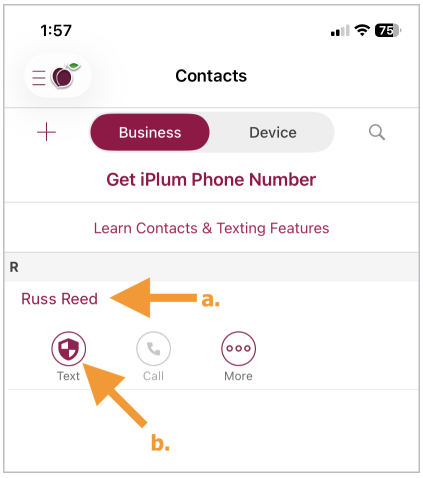


On your home screen



To send or read a message

1. Open the iPlum app.
2. Tap your provider's name.
3. Tap the shield icon labeled **Text**.



Internal